



Due to current Covid- 19 restrictions *The Delatite Hotel* will be offering changed cancellation policies.

If you or any member of your travel party are unwell, we are required to request that you do not stay with us. We will offer refunds (less a \$50 fee) for reservations cancelled due to illness before 3pm the day prior to your arrival date. **Note:** After this time there will be a 100% cancellation fee charged.

To cancel your reservation please contact your booking agent or call us on 03 5775 2004 if booked directly. **Note:** All cancellations must be confirmed by email, to hoteldelatite@gmail.com

In the event that our cancellation policy changes, guests with existing reservations will be contacted and given the opportunity to amend or cancel bookings with no cancellation fee.

Please refer to the Mount Buller website (www.mtbuller.com.au/Winter) for information regarding restricted sale of resort entry and lift passes.

Pre booking of all Lift passes and Resort Entry is highly recommended.